

## **Chauhan, Kassy@Waterboards**

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**From:** Knudsen, Cristina N.@Waterboards  
**Sent:** Friday, January 15, 2016 11:28 AM  
**To:** Chauhan, Kassy@Waterboards  
**Subject:** RE: City of Fresno/Clovis Water

I know that in this particular area of Fresno, this problem has never gone away. Residents have been told by the City of Fresno that the water is fine, and that samples show the water meets all state standards. So nothing has been ever done to address their concerns. This is the first I've heard that the City has proposed monitoring.

I also suspect that the pipe material/plumbing may also be a culprit. These homes were built in the early '90s.

Cristina Knudsen, PE  
Water Resource Control Engineer, Visalia District

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**From:** Chauhan, Kassy@Waterboards  
**Sent:** Friday, January 15, 2016 11:09 AM  
**To:** Wathen, Tricia@Waterboards  
**Cc:** Knudsen, Cristina N.@Waterboards; Forbes, Adam@Waterboards; Ramirez, Linda@Waterboards; Carlucci, Carl@Waterboards; McFarland, Eli T.@Waterboards; Huang, Shen@Waterboards; Young, Travis@Waterboards  
**Subject:** Re: City of Fresno/Clovis Water

I am in contact with the city of Fresno. We haven't had these types of complaints for some time. For Clovis, we sometimes would get the musty water complaint which was caused by geosmine in the source water. I will keep you posted.

Kassy

Sent from my iPhone

On Jan 15, 2016, at 9:33 AM, Wathen, Tricia@Waterboards <[Tricia.Wathen@waterboards.ca.gov](mailto:Tricia.Wathen@waterboards.ca.gov)> wrote:

Yes, I saw part of it on the noon news – it was on mute as I was finishing the biological treatment webcast. It is occurring in both Fresno and Clovis I believe. Please let DES know if we get any more calls.

I am copying Kassy to see if they typically get these calls for Fresno or Clovis. Since Clovis is new to Visalia District – I am not sure if this is normal?

*Tricia Wathen, P.E.*  
SWRCB-Division of Drinking Water  
District Engineer, Visalia District

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**From:** Knudsen, Cristina N.@Waterboards  
**Sent:** Thursday, January 14, 2016 2:13 PM  
**To:** Forbes, Adam@Waterboards; Ramirez, Linda@Waterboards  
**Cc:** McFarland, Eli T.@Waterboards; Huang, Shen@Waterboards; Wathen, Tricia@Waterboards; Young, Travis@Waterboards  
**Subject:** RE: City of Fresno/Clovis Water

My mom lives in this area. Jeanette Grider is her next door neighbor. This is a year round problem and not seasonal as is being speculated.

Cristina Knudsen, PE  
Water Resource Control Engineer, Visalia District

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**From:** Forbes, Adam@Waterboards  
**Sent:** Thursday, January 14, 2016 11:48 AM  
**To:** Ramirez, Linda@Waterboards  
**Cc:** McFarland, Eli T.@Waterboards; Knudsen, Cristina N.@Waterboards; Huang, Shen@Waterboards; Wathen, Tricia@Waterboards; Young, Travis@Waterboards  
**Subject:** City of Fresno/Clovis Water

I didn't receive any phone calls about this, but Linda mentioned seeing it on the news last night.

Thought I'd share as an FYI!

<http://abc30.com/news/rust-colored-water-flows-from-the-taps-in-some-north-fresno-homes/1158272/>

Thanks,

Adam T. Forbes, P.E.  
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